

DRAGADOS

QUALITY POLICY

The progress of society involves a change in the general conditions of life and, in particular, those surrounding the business world. The complexity with which productive processes are developed requires a continuous adaptation of working methods.

The contribution of construction companies requires facing challenges of responsibility and high levels of quality, which make it essential to use the best professionals and techniques.

Dragados, in its bid to deal with this reality, meet the current expectations of our clients and go beyond mere compliance with the legislation, faces the commitment of continuous improvement of its Quality Management System, founding the development of its activity on the following principles:

- a) Deepen its relationship with clients to better understand their needs and increase their level of satisfaction by fully collaborating with them at all stages of the construction process.*
- b) Encourage motivation, participation and development of the professional capacities of our employees, providing them with the necessary means to achieve the objectives set.*
- c) Establish long-term relationships with external partners fully identified with our objectives.*
- d) Contribute our knowledge on the latest technical advances in construction systems and materials available.*
- e) Improve excellence-oriented management models as a means of increasing competitiveness, profitability and sustainable growth.*

Achieving good results will only be possible through everyone's commitment and participation in the implementation of these principles.

Approved by the Chief Executive Officer

Madrid, February 2022